



IDESIGNKENYA SOLUTIONS

Tired of boring websites? We craft Timeless Kenyan Website Design, Branding, Graphics Design, UI/UX Design & more!

P.O Box 2783 – 60200 Meru, Kenya

www.idesignkenya.co.ke | info@idesignkenya.co.ke

Privacy Policy

➤ Introduction

IDESIGNKENYA SOLUTIONS ("we", "our", "us") is committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or interact with us.

➤ Information We Collect

We may collect personal information that you voluntarily provide to us when you engage with our services, including but not limited to:

- **Contact Information:** Name, email address, phone number, and postal address.
- **Payment Information:** Billing details, credit card information, and transaction history.
- **Website Usage Information:** IP address, browser type, pages viewed, and other analytical data through cookies and similar technologies.
- **Project Information:** Details about your project or service needs, preferences, and any other relevant information shared during consultations or project briefs.

➤ How We Use Your Information

The information we collect is used for the following purposes:

- **Service Delivery:** To provide, maintain, and improve our services,



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including responding to inquiries, fulfilling orders, and processing transactions.

- **Personalization:** To customize your experience and deliver content relevant to your interests.
- **Communication:** To send you updates, promotional materials, and other information related to our services. You can opt-out of marketing communications at any time.
- **Analytics:** To analyze website traffic and user behavior to improve our website and services.
- **Compliance:** To comply with legal obligations and protect our rights and interests.

➤ **Sharing Your Information**

We do not sell, trade, or otherwise transfer your personal information to third parties except in the following circumstances:

- **Service Providers:** We may share your information with third-party vendors, contractors, or partners who assist us in delivering our services (e.g., payment processors, shipping companies).
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our business, your information may be transferred to the acquiring entity.



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➤ **Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small data files stored on your device that help us recognize repeat visitors and track usage patterns. You can manage your cookie preferences through your browser settings, but disabling cookies may affect the functionality of our website.

➤ **Data Security**

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please be aware that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

➤ **Your Rights**

You have the right to access, correct, or delete your personal information held by us. You may also request to restrict or object to the processing of your data, or request data portability. To exercise any of these rights, please contact us at **info@idesignkenya.co.ke**.

➤ **Third-Party Links**

Our website may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices or the content of these external sites. We encourage you to review the privacy policies of any third-party sites you visit.



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➤ **Children's Privacy**

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected information from a child under 18, we will take steps to delete such information from our records.

➤ **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, or legal requirements. We will notify you of any significant changes by posting the updated policy on our website with a new effective date.

➤ **Contact Us**

If you have any questions, concerns, or comments about this Privacy Policy or our privacy practices, please contact us at:

Email: info@idesignkenya.co.ke

Phone/WhatsApp: **0719 577 260**

Office Hours: Monday to Saturday, 9am to 5pm

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